Terms of Sale (Regulamin)

Terms of sale of the digital publication "The Madeira Drone Bible" and terms of the online service at madeira.takedroneseasy.com

Version 2026-11-07.2 · effective from 2026-11-07 · DevoJAM Krystian Gadomski, Janiny Hurynowicz 9/12, 87-100 Toruń, Poland · contact@takedroneseasy.com

1. Who is selling

The seller and the provider of this website is:

DevoJAM Krystian Gadomski
Janiny Hurynowicz 9/12, 87-100 Toruń, Poland
NIP (tax identification number): 4660324099 — EU VAT identification number (VAT-UE): PL4660324099
REGON (statistical number): 388223506
Sole trader registered in the Central Registration and Information on Business (Centralna Ewidencja i Informacja o Działalności Gospodarczej, CEIDG), the business register kept by the Polish minister responsible for the economy; a CEIDG entry is identified by the NIP above.
E-mail: contact@takedroneseasy.com
Telephone: +48 780 786 875

"Take Drones Easy" is a trade name used by the seller. It is not a separate company.

Complaints and withdrawal statements can be sent to the postal address or the e-mail address above; the complaints address is the same as the seller's address. We offer no other online contact channel (no chat, no messenger) as a means of contact.

2. What these Terms cover and who can buy

These Terms govern the sale of the digital publication "The Madeira Drone Bible" (the "Ebook") through this website and the provision of the website itself as an electronic service. They are the regulamin required by art. 8 of the Polish Act on the provision of services by electronic means and contain the pre-contractual information required by art. 12 of the Polish Consumer Rights Act.

The Ebook is sold to consumers — natural persons buying for purposes outside their trade or profession. If you are buying for a business and need an invoice with a company VAT number, write to contact@takedroneseasy.com before purchasing; the automatic checkout does not accept VAT numbers and issues consumer invoices only.

You can obtain, save, reproduce and print these Terms free of charge at any time: they are published at madeira.takedroneseasy.com/terms and as a PDF file linked from that page, and the PDF is attached to the order confirmation e-mail.

3. The Ebook — what you get and what it needs

Main features. The Ebook is one digital publication: "The Madeira Drone Bible", a guide to flying drones in Madeira, Portugal, of approximately 200 pages, written in English, delivered as a PDF file. It covers the permit system (ANAC, Port Captain, IFCN), flying locations with GPS coordinates, weather and equipment advice and travel recommendations. It is digital content that is not supplied on a tangible medium: nothing is shipped.

Functionality and technical protection measures. The file is a standard PDF. There is no DRM, no per-buyer watermark and no technical restriction on printing or copying for your own use. The file size is approximately 13 MB. The text is searchable and selectable.

Compatibility and interoperability. The Ebook opens in any current PDF reader on Windows, macOS, Linux, iOS and Android, including Adobe Acrobat Reader, Apple Preview and the viewers built into Chrome, Edge and Firefox. It is a fixed-layout document: on e-ink readers such as Kindle it can be loaded as a PDF but the text does not reflow, so a small screen requires zooming. No internet connection is needed to read it once downloaded.

Updates. The Ebook is supplied as a one-off download. For two years from delivery, whenever we fix an error that was present in the edition you bought, we will tell you by e-mail at the address used for the order and send you the corrected file free of charge; changes in the law after the sale (for example new drone rules in Madeira) are not a lack of conformity and are not covered, so this is not a subscription to new editions. Your statutory rights in section 8 are not affected.

4. Price and payment

The price of the Ebook is EUR 47.00 (forty-seven euro), the same for every country. It is the total price: for buyers in Poland and in other EU Member States it includes Polish VAT at 5%; for buyers outside the EU it is not subject to Polish VAT and no Polish VAT is included. Any tax that your own country may charge on digital purchases is not collected by us. There are no delivery, transport or other additional costs.

We do not adjust prices to individual buyers by automated decision-making.

Payment is made by payment card through Stripe Checkout, operated by Stripe Payments Europe, Ltd. (Ireland). Payment is due at the time of ordering. We do not see or store your card number. Using this website and the payment page costs you nothing beyond your normal internet connection charges.

Invoices. For every purchase we issue an invoice and deliver it in electronic form, as a PDF, to the e-mail address you give at checkout, shortly after the order confirmation. By placing the order you accept the use of electronic invoices (art. 106n ust. 1 ustawy o VAT); the same notice is shown next to the consent boxes before you pay. If you need a paper invoice instead, write to contact@takedroneseasy.com before purchasing.

5. How the contract is concluded

- Open the order dialog with any of the "Buy" buttons and enter your e-mail address.
- Read the summary shown directly above the order button: the main features of the Ebook, the total price of EUR 47.00 including taxes, and the statement that this is a one-off purchase with no subscription.
- Tick the two separate boxes by which you request immediate delivery and acknowledge that you will lose the right of withdrawal (see section 7).
- Click the button labelled "Order with obligation to pay" (Zamówienie z obowiązkiem zapłaty). This is the moment the contract of sale is concluded between you and the seller.
- You are then redirected to Stripe Checkout to pay. Payment is the performance of your side of the contract. If the payment is not completed within 30 minutes, the order lapses and neither party owes the other anything.

After payment we send you, to the e-mail address you entered, a confirmation of the contract on a durable medium containing these Terms as a PDF, the Withdrawal Instruction, a record of the consents you gave and the download link. Please check your spam folder if it does not arrive within a few minutes.

Correcting input errors: before you click the order button you can change the e-mail address in the dialog. After payment, write to contact@takedroneseasy.com if the e-mail address was mistyped and we will re-send the delivery to the correct address after verifying the payment.

6. Delivery of the Ebook

We deliver the Ebook immediately after Stripe confirms your payment, in two ways: a download link on the confirmation page you are returned to, valid for 1 hour from the purchase, and a download link in the confirmation e-mail, valid for 7 days. Each link allows up to 5 downloads. The Ebook is delivered the moment a download link is made available to you.

If a link has expired or you have used up its downloads, write to contact@takedroneseasy.com and we will send a new link free of charge at any time.

If we fail to deliver. If you have paid and received no download link, call on us to deliver by writing to contact@takedroneseasy.com. If we then fail to deliver immediately or within an additional period expressly agreed with you, you may withdraw from the contract and we will refund everything you paid within 14 days using the same means of payment (art. 43j ust. 4 of the Consumer Rights Act). This right is independent of the withdrawal right described in section 7.

7. Right of withdrawal and when it is lost

As a consumer you have the right to withdraw from this contract within 14 days from the day the contract is concluded, without giving any reason, by sending us an unequivocal statement (for example a letter or an e-mail). You may use the model withdrawal form, but you do not have to. The full statutory instruction and the model form are published on the Withdrawal Instruction page (madeira.takedroneseasy.com/withdrawal) and attached to the confirmation e-mail. If you withdraw, we refund all payments received from you within 14 days of receiving your statement, using the same means of payment you used.

Loss of the right of withdrawal. The Ebook is digital content not supplied on a tangible medium. Under art. 38 ust. 1 pkt 13 of the Consumer Rights Act the right of withdrawal is lost when, before the 14-day period ends,

delivery begins with your express and prior consent, after you have been informed that you will lose the right and have acknowledged it, and after we have sent you the confirmation of the contract. That is what the two boxes in the order dialog do: by ticking them you request that delivery starts immediately and you acknowledge that once we have delivered the Ebook you can no longer withdraw. Delivery starts when the download link is made available to you, right after payment.

You cannot be charged for content you received if any element of that exclusion was missing on our side (art. 36 pkt 2 of the Act). Our voluntary 30-day money-back guarantee (section 9 and the Refund Policy page at madeira.takedroneseasy.com/refund-policy) is separate from and in addition to these statutory rights and does not limit them.

8. Conformity with the contract and complaints

We are liable by law for the conformity of the Ebook with the contract (Chapter 5b, art. 43h–43q of the Consumer Rights Act, implementing Directive (EU) 2019/770). The Ebook must in particular match its description in section 3, be fit for its purpose, be complete and open correctly. We are liable for a lack of conformity that exists at the time of delivery and comes to light within two years of it.

If the Ebook is not in conformity with the contract you may require us to bring it into conformity (for example by supplying a corrected file). If that is impossible or would involve disproportionate costs, if we fail to do it within a reasonable time and without significant inconvenience, if the lack of conformity persists after our attempt, or if it is serious enough to justify it straight away, you may instead demand a proportionate price reduction or withdraw from the contract and receive a full refund. You cannot withdraw for a lack of conformity that is insignificant; the law presumes it is significant.

How to complain. Send your complaint to contact@takedroneseasy.com or to the postal address in section 1. Please include the e-mail address used for the order, the order or invoice number, a description of the problem and what you ask for. We respond within 14 days of receiving the complaint, by e-mail (a durable medium) unless you ask for paper. If we do not respond within 14 days the complaint is deemed accepted (art. 7a of the Consumer Rights Act).

Apart from the voluntary 30-day money-back guarantee in section 9, no other commercial guarantee and no after-sales services are offered; your statutory rights above apply in full. We do not adhere to any code of good practice within the meaning of the Act on counteracting unfair market practices.

9. Voluntary 30-day money-back guarantee

In addition to your statutory rights, we (the seller named in section 1) give you the following commercial guarantee within the meaning of art. 2 point 14 of Directive 2011/83/EU: if you tell us within 30 days from the day of purchase that the Ebook has not helped you, we refund the full price you paid, including VAT. You do not have to give a reason. The 30 days count from the day your payment was completed; an e-mail sent on the 30th day is in time.

How to use it. Send an e-mail to contact@takedroneseasy.com from the e-mail address used for the order, quoting the order number or the invoice number. We refund within 14 days of receiving your e-mail, using the same means of payment you used (our payment provider Stripe returns refunds only to the original payment method); your bank may need a further 5–10 business days to show the credit. You receive a correcting invoice by e-mail. After the refund your licence under section 11 ends: the download links are deactivated and you must delete your copies. One refund per order; the guarantee gives no right beyond the refund of the price.

This guarantee does not limit, replace or condition any right you have by law — in particular the right of withdrawal (section 7) and your rights for lack of conformity (section 8). The full text is published on the Refund Policy page (madeira.takedroneseasy.com/refund-policy).

10. Duration and your obligations

This is a one-off purchase. There is no subscription, no recurring charge, no minimum term, no automatic renewal and nothing to cancel. Your only obligation is to pay the price once. We do not require any deposit or other financial guarantee.

11. Licence and copyright

The Ebook is protected by copyright held by Krystian Gadomski. On payment you receive a non-exclusive, non-transferable licence to download, store, print and read the Ebook for your own personal, non-commercial use on any of your devices. You may not resell, rent, lend, publish, share, distribute or make the Ebook or

substantial parts of it available to others, whether free or for payment, or remove any copyright notice. Quoting short passages with attribution, as permitted by copyright law, is allowed.

The Ebook is a guide based on the author's experience and research; it is not legal advice. Regulations on drone flying change. You remain responsible for checking the current rules and for your own flights.

12. Out-of-court complaint and redress procedures

You may use out-of-court ways of handling complaints and pursuing claims. In Poland these include: proceedings before the Voivodeship Inspector of Trade Inspection (Wojewódzki Inspektorat Inspekcji Handlowej) competent for the seller's seat, which for Toruń is the Kujawsko-Pomorskie Voivodeship Inspectorate of Trade Inspection in Bydgoszcz; the permanent consumer arbitration courts attached to the Trade Inspection; and free assistance from the municipal or district consumer ombudsman (miejski lub powiatowy rzecznik konsumentów) or a consumer organisation. The register of authorised dispute-resolution entities and the description of the procedures are published by UOKiK at https://polubowne.uokik.gov.pl. Information for consumers in other EU countries is available on the European Commission's "Consumer Redress in the EU" portal, https://consumer-redress.ec.europa.eu.

The EU online dispute resolution (ODR) platform no longer exists: it stopped accepting complaints on 20 March 2025 and was closed on 20 July 2025 under Regulation (EU) 2024/3228.

The seller does not undertake in advance to take part in out-of-court dispute resolution. If a complaint does not resolve a dispute, our response will state whether we agree to take part in such proceedings in that case (art. 32 of the Polish Act on out-of-court resolution of consumer disputes).

13. Personal data

How we process your personal data — for the sale, the invoice, the delivery and, only with your consent, analytics — is described in the Privacy Policy at madeira.takedroneseasy.com/privacy-policy. The Privacy Policy is not part of these Terms but is available at the same time as them.

14. Governing law and jurisdiction

These Terms and the contract are governed by Polish law. If you are a consumer resident in another country, this choice does not deprive you of the protection of the mandatory consumer-protection rules of the country where you live (art. 6(2) of Regulation (EC) No 593/2008, Rome I). Disputes are decided by the courts having jurisdiction under the general rules; nothing in these Terms limits a consumer's right to bring proceedings before the courts of the consumer's country of residence.

15. Language, versions and changes

These Terms are provided in English. Each version carries a version number and an effective date. A change to the Terms applies only to contracts concluded after the new version takes effect; the version in force when you ordered is the one that binds us both, and it is the one attached to your confirmation e-mail. Previous versions are kept and can be requested at contact@takedroneseasy.com.

Should any provision of these Terms be found invalid, the remaining provisions stay in force and the invalid provision is replaced by the applicable statutory rule.

Version history

2026-11-07.2 (2026-11-07): Section 3: the file size and the searchable text are stated from the production file (issue #99).
2026-11-07.1 (2026-11-07): Section 3: the sentence refusing updates is replaced by a promise of a corrected file, free of charge, for two years from delivery whenever an error present in the bought edition is fixed; changes in the law after the sale are not covered (art. 43k ust. 3 of the Consumer Rights Act; issue #98).
2026-11-04.1 (2026-11-04): Section 2: the Madeira institute that issues the nature-area clearance is named IFCN, IP-RAM (Instituto das Florestas e Conservação da Natureza, IP-RAM); the earlier text named ICNF, the mainland Portugal body.
2026-10-31.1 (2026-10-31): Section 1: the seller's telephone number +48 780 786 875 replaces the placeholder (issue #26).
2026-09-05.5 (2026-09-05): Section 1: the EU VAT identification number PL4660324099 is shown next to the NIP (issue #84).
2026-09-05.4 (2026-09-05): Section 1: the seller's REGON 388223506 replaces the placeholder (issue #26).
2026-09-05.3 (2026-09-05): Section 4: invoices are issued and delivered electronically; placing the order is the acceptance required by art. 106n ust. 1 ustawy o VAT (issue #51).
2026-09-05.2 (2026-09-05): New section 9: the voluntary 30-day money-back guarantee stated as a contractual term with its conditions; sections 7 and 8 refer to it; later sections renumbered (issues #37, #70).

2026-09-05.1 (2026-09-05): First published version.